

REMOTE WORKER / REMOTE PHONE RESTRICTIONS - DIAL 911

*****IMPORTANT NOTICE*****

*****REMOTE WORKER & REMOTE PHONE USERS.*****

Remote extensions will be restricted from calling 911.

REASON: The "Caller ID" transmitted ties to the PBX Phone System's physical address location. If the user's remote site dial's 911 and are connected on a remote phone - 911 services may direct emergency services to the incorrect address they are NOT located at (Meaning: Emergency services may be sent to your OFFICE address and NOT their physical remote address).

You must notify each remote worker of this limitation upon them commencing using any remote phone tied into your main office phone system. If the use of 911 for these remote worker circumstances is of concern to you, ORE can assist in setting up further restrictions & other system notifications in your phone system for an added set-up cost (not covered under regular support plan costs).

You can print a copy of this sheet, or provide a direct link to it on our FAQ's to your remote users. Any new phone set-up and shipped as a "Remote worker phone" directly from ORE / PBX will already be set-up and labelled by us for you, an include a copy of this sheet.

*****YOUR MAIN PHONE SYSTEM HAS A SPECIAL SET-UP RESTRICTING REMOTE PHONES FROM DIALING 911. DO NOT UNDER ANY CIRCUMSTANCES ATTEMPT TO MODIFY THE REMOTE PHONE SETTINGS, OR MODIFY YOUR PBX PHONE SYSTEM SETTINGS TO CIRCUMVENT THESE RESTRICTIONS.*****

Remote user phones must have a label placed on these devices - clearly stating:

****911 INACCESSIBLE ON THIS PHONE.****

****911 INACCESSIBLE ON THIS PHONE
WHEN USED AS REMOTE PHONE.****

Alternate Label Design:

****911 INACCESSIBLE ON THIS PHONE.****

****911 INACCESSIBLE ON THIS PHONE
WHEN USED AS REMOTE PHONE.****

****DO NOT REMOVE THIS LABEL.****

IF WORN, REPLACE LABEL WITH A NEW LABEL OF SIMILAR DESIGN. MUST CLEARLY SHOW EITHER LABEL STATEMENT AS DISPLAYED ABOVE. Replacement labels can be ordered from ORE / PBX (at a cost) for printing and shipping to your end-user as an option.

**Our labels are printed on durable plastic / permanent material that will last.
- Contact us to order. -**