

QUICK REFERENCE CARD DIRECT DIAL CODES / STEPS

VOICE MAIL FEATURES

Access Voice mail from user's

*97

desk or cordless phone:

*98+EXT#

Access Voice mail other phones:

Then password

MODE SWITCHING (IF SET-UP)

Regular DAY MODE: *61

After Hours / Night MODE: *62

Holiday Closure MODE: *63

IMPORTANT NOTE: Your system may already be set-up with "Auto-Time Switch Modes". Do not use these dial codes with-out checking with your system administrator first. More MODE SWITCH CODES could also be present for different types of switching or Timed Functions, which can affect system wide inbound calls.

CALL TRANSFER FEATURES

Transferring - Normally: Transfer / EXT# / Transfer

Transfer - Direct to Voice mail: Transfer / *+EXT# / Transfer

CALL PARK FUNCTIONS

CALL PARK is usually done using the one touch LED buttons programmed on most phones. However, cordless phones and lower end phones may not have preprogrammed buttons. Users can still TRANSFER to CALL PARK ORBITS and retrieve callers from those ORBITS manually.

Transfer - to CALL PARK: Transfer / 701, 702, 703 or 704

/Transfer (if no CALL PARK Button Present,

IE: Cordless phones)

Retrieve from CALL PARK: (if no Call Park Button Present,

IE: Cordless phones)

Simply dial the "Park orbit code" IE: 701, 702, 703 or 704 from any phone to retrieve.

OTHER QUICK SPEED DIAL FUNCTIONS

Reception/Operator: 0 Page All: 600 IVR-Regular Hours (play back): 670 IVR-After Hours (play back): 671

Do Not Disturb (enable): *77 Do Not Disturb (disable): *78