

QUICK REFERENCE CARD DIRECT DIAL CODES / STEPS

VOICE MAIL FEATURES

Access Voice mail from user's *97

desk or cordless phone:

Access Voice mail *98+EXT#

other phones:

Then password

MODE SWITCHING (IF SET-UP)

Regular DAY MODE: *61

After Hours / Night MODE: *62

Holiday Closure MODE: *63

IMPORTANT NOTE: Your system may already be set-up with "Auto-Time Switch Modes". Do not use these dial codes with-out checking with your system administrator first. **More MODE SWITCH CODES** could also be present for different types of switching or Timed Functions, which can affect system wide inbound calls.

CALL TRANSFER FEATURES

Transferring - Normally: Transfer / EXT# / Transfer

Transfer - Direct to Voice mail: Transfer / ** + EXT# / Transfer

CALL PARK FUNCTIONS

CALL PARK is usually done using the one touch LED buttons programmed on most phones. However, cordless phones and lower end phones may not have pre-programmed buttons. Users can still TRANSFER to CALL PARK ORBITS and retrieve callers from those ORBITS manually.

Transfer - to CALL PARK: (if no CALL PARK Button Present,

IE: Cordless phones)

Retrieve from CALL PARK: (if no Call Park Button Present, IE: Cordless phones)

Transfer / 701, 702, 703 or 704

/Transfer

Simply dial the "Park orbit code" IE: 701, 702, 703 or 704 from any phone to retrieve.

OTHER QUICK SPEED DIAL FUNCTIONS

Reception/Operator: 0

Page All: 600

IVR-Regular Hours (play back): 670

Do Not Disturb (enable): *77

IVR-After Hours (play back): 671

Do Not Disturb (disable): *78